Welcome to Tampa General Hospital’s
Transplant Houses

18 Columbia Drive, Tampa, FL 33606
Tampa General Hospital (TGH) has two Transplant Houses across the street from the hospital campus. They are for use by transplant and VAD patients who have been discharged from the hospital and live far away but need to remain near the hospital. The Transplant Houses are supported by TGH, community sponsors and guest fees. Each guest will have a bedroom suite and access to the common areas.

You are sharing your assigned house with other discharged patients. It is important to practice common courtesy and to respect the privacy of other guests. Each guest and support person must read and sign a copy of the “Transplant House Rules and Safety Practices” (below). You could be asked to leave the house—and forfeit any future housing consideration—if you violate these rules. These include criminal activity, acts of violence, use of profanity, excessive displays of affection in common areas and loud or disruptive conduct.

Emergency Medical Situations

Please call 911 for all medical emergencies. Tampa Fire Rescue and the Tampa Police Department respond to all 911 calls. Telephone numbers for emergency agencies and your Transplant House address are posted in the kitchen. Make sure to notify your transplant or VAD coordinator, as you would normally do.

TRANSPLANT HOUSE GENERAL RULES

• Each guest must have an adult support person or family member with them at all times, including overnight.
• In addition to the support person, each guest may have one visitor between the hours of 9 a.m. and 9 p.m. All visitors must leave by 9 p.m.
• Children under the age of 18 cannot stay overnight.
• Pets are not permitted at any time during your stay.
• Tobacco products, alcohol, illegal drugs and weapons are not permitted on the property or inside the house.
• Smoke detectors in the common areas and bedroom suites automatically call the fire department when activated. Anyone found smoking will be asked to leave immediately.
• Exterior doors must be closed at all times.
• Do not allow anyone into the house unless they have a keycard or are hospital staff. All TGH staff wear photo identification badges.
• If you need the services of a licensed, insured home health agency, all treatments and dressing changes should take place in your bedroom suite, not in common areas.
KEYCARD

• Your keycard is the only way to access your assigned house and bedroom suite.
• DO NOT give your keycard to anyone else.
• If the keycard is lost, immediately notify the TGH Service Response Center at (813) 844-1111. There is a $10 replacement fee.

TRANSPORTATION

• Each Transplant House has room for just one car for each family. Please park only in the designated areas.
• All visitors should park in the TGH garage. The first hour of parking is free. After the first hour, there is a flat charge of $3 for as long as the vehicle is in the garage.
• TGH security offers free shuttle service to Transplant House guests going to the hospital or the TGMG Transplant & Specialty Services office at 409 Bayshore Blvd. Please call the security office at (813) 844-7363 at least 45 minutes before your scheduled appointment time to allow time for pickup and travel. The shuttle is not equipped to transport wheelchairs.

COMMON AREAS

• Common areas include the kitchen, dining room, laundry room and sitting areas.
• Do not leave any valuables or personal items in common areas. TGH is not responsible for damage, loss or theft of any items. Please use the safe in your bedroom suite to store your valuables.
• Proper attire and shoes are required to be worn at all times in common areas. Do not wear clothing with offensive language or symbols. Pajamas, bathing suits and robes should not be worn in common areas.
• Quiet time is between 10 p.m. and 7 a.m. Do not operate televisions, music devices, radios or computers in the common area during this time. If you are talking in common areas during these hours, please respect the other guests by speaking softly. You can use your devices in your bedroom, provided you keep the volume low or wear headphones.
• Food and drinks are permitted only in the kitchen and dining areas.
• Keeping common areas clean is a shared responsibility among all guests. Place dirty dishes and utensils in the dishwasher, and when clean, place them in the appropriate cabinets. Remove your laundry from the machines promptly. Ironing must take place only in the laundry room.
• As a guest, you are responsible for cleaning up after your support person and visitor.
• Sleeping on couches is not permitted.
BEDROOM SUITES

• You need your keycard to access your suite.
• Do not leave your door open at any time.
• Clean sheets, towels and washcloths are in the linen closet. TGH housekeeping staff will remove used linen.
• Place bathroom trash directly into an outside trash container, not into trash cans in common areas.

Storage of Medications

• Medications that require refrigeration should be placed in the small medication refrigerator in each guest’s bedroom suite.
• If needed, you may store medications in the common refrigerator in the kitchen, provided it is sealed in a plastic bag and labeled with your name. One of the vegetable drawers is labeled “Medications” for this purpose.
• All other medications must be kept in the bedroom suite.
• Guests must label all items placed in the refrigerator or cabinets. Masking tape and a marker are provided.
• Keep sharps containers for used syringe disposal in the bedroom suite. TGH housekeeping staff will remove them.

I have read and understand the Transplant House Rules and Safety Practices. My signature below indicates that I understand violating the house rules or policies will result in appropriate action by TGH management, up to and including removal from the Transplant House and loss of consideration for future opportunities to stay in the Transplant Houses.

Guest: Signature ___________________________ Date __________________
Name (print) ______________________________

Support Person: Signature ___________________________ Date __________________
Name (print) ______________________________