

PATIENT PAIRING GUIDE: TGH Virtual Health Kit



How to Initialize/Pair Device

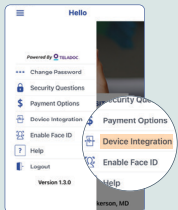
This section will outline the process for you to pair your new health kit with TGH Virtual Health over Wi-Fi or hotspot network.

- Pairing only needs to be completed once per network connection.
- The Wi-Fi network selected must be 2.4 GHz; 5.0 GHz is not currently supported.



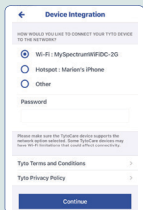
- 1 Ensure the TGH Virtual Health Kit is fully charged and turned on.
- 2 Click the Dashboard Menu button in your TGH Virtual Health account to open the Menu screen.

Note: Please make sure you have downloaded and created a TGH Virtual Health account before trying to set up your device. If you need help downloading the TGH Virtual Health app or creating an account, please call (855) 756-8708 or email tghvirtualhealth@tgh.org.



- 3 Choose Device Integration option.

Note: If the device option does not appear, please contact (855) 756-8708 or email tghvirtualhealth@tgh.org.



- 4 When asked “How should we connect to your device,” choose how you would like to connect – either with your 2.4 GHz Wi-Fi network or hotspot. Once you’ve chosen your Wi-Fi network name/hotspot name, enter your password. If you choose “Other,” you will be requested to enter the Network Name (SSID) and Password. Click continue.



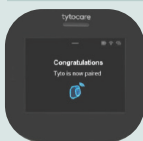
- 5 A QR code will now display on your mobile or web device.

Note: You might have to repeat this step if your TGH Virtual Health Kit has any updates (updates take about 5 to 10 minutes depending on your Wi-Fi or hotspot).



- 6 Using the device, scan the QR code displayed on your mobile or web device.

Note: The QR code will display for up to 5 minutes. After that time, the app responds with a pop-up message asking to cancel or generate a new QR code.



- 7 If pairing is successful, the device will display the message: “Congratulations. Tyto is now paired.” If you receive an error message, the device was not paired and you will need to redo the above steps.

Note: If unable to pair device, please contact (855) 756-8708 or email tghvirtualhealth@tgh.org.

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How to Use TGH Virtual Health Kit During Exam

The provider may request the patient to complete various live related exams during the visit.



- 1 Ensure the device is on and paired. The device will display: "Waiting for Visit. Start a visit in the app."



- 2 Once connected to the provider in the visit exam room, the provider will ask you to click the JOIN icon displayed on your device. The device will update to display: "Tyto Device is under the clinician control" once the provider and patient applications are connected.



- 3 The provider will give instructions on which device tool to connect and how to position the device.



- 4 Upon completion of diagnostic testing, the device display will return to: "Waiting for Visit. Start a visit in the app." The patient and provider are able to continue with the visit session, including launching an exam a second time.



- 5 Upon completing and exiting the visit, the device will display: "The visit was completed — OK." The device will return to idle state.